

Q1. *Which models support the Cisco CallManager?*

A1. The PCS-1, PCS-TL50, and PCS-TL30 models support the SCCP (Skinny) protocol, which works with Cisco CallManager.

Q2. *Which versions of the CallManager do the PCS models support?*

A2. CallManager v4.1 or greater supports the H.264 video, and CallManager v4.0 supports the H.263 video.

Q3. *How does the Cisco CallManger work with video end point?*

A3. Please refer to the Cisco SRND (Solution Reference Network Design) manual that can be downloaded at: the website <http://www.cisco.com/go/srnd/> IP Video Telephony SRND for Cisco CallManager 4.1
The CallManager supports SCCP, H.323, and H.320 video terminals.

Q4. *What are the prices of the SCCP models?*

A4. The following models are available as of January, 2006 at the following suggested list prices:

PCS-1/SCCP	\$5,495 (Settop Videoconferencing System PCS-1 SCCP pre-installed model)
PCS-TL50/SCCP	\$4,995 (20 inch* LCD All-in-one Videoconferencing System PCS-TL50 SCCP pre-installed model)
PCS-TL30/SCCP	\$2,995 (17 inch* LCD All-in-one Videoconferencing System PCS-TL30 SCCP pre-installed model)

*(Viewable area, measured diagonally)

If you already have the H.323 models, you can upgrade to SCCP models by installing the following Memory Stick® media upgrade kits at the following suggested list prices:

PCSA-SC1	\$300 (SCCP upgrade kit for the PCS-1)
PCSA-SCTL50	\$300 (SCCP upgrade kit for the PCS-TL50)
PCSA-SCTL30	\$300 (SCCP upgrade kit for the PCS-TL30)

Q5. *Where can I purchase the SCCP models?*

A5. You can purchase them from Sony authorized dealers. Please see the authorized dealer list on the website <http://bssc.sel.sony.com/BroadcastandBusiness/markets/10010/sales.shtml>

Q6. *What are the key features of the SCCP models?*

A6. Please refer to the brochures/spec sheets on the website <http://bssc.sel.sony.com/BroadcastandBusiness/markets/10010/literature.shtml>

Q7. *Where can I access the QED plug-in file for the CallManager?*

A7. Please download it from the website and install it to the CallManager.
<http://bssc.sel.sony.com/BroadcastandBusiness/markets/10010/upgrade.shtml>

Q8. *How can I register the SCCP model to the CallManager?*

A8. Please refer to the SCCP setup guide that's available from the website.
<http://bssc.sel.sony.com/BroadcastandBusiness/markets/10010/setup.shtml>

Q9. *Additional questions?*

A9. Please contact Sony's Product Operational Support Center (POSC) at 800-883-6817 Option 2, 3 (Monday to Friday 8:30am to 8:00pm Eastern Time) or e-mail us at: bis.product.support@am.sony.com.

<http://bssc.sel.sony.com/BroadcastandBusiness/markets/10010/techsupport.shtml>